2024 IHI Forum Continuing Education Credits

Session Code	Session Title	Physician (AMA PRA Category 1 ™)	Nursing (ANCC)	Certified Professional in Patient Safety (CPPS) Recertification	Pharmacist (ACPE)	Social Work (ASWB ACE)	Certified Professional in Healthcare Quality (CPHQ)	General Attendance (Non-CE)
A01	Building Essential Quality Improvement Skills	0	0	1	1	1	1	1
A02	Building Robust Learning Systems to Enable Reliability, Scalability and Sustainability	1	0	1	1	1	1	1
A03	Can Bigger Really Mean Better? How an Effective Merger Can Drive Outcomes	1	0	1	1	0	1	1
A04	Aligned Autonomy: Empowering a Data Driven Organization through a Distributed Analytics Model	0	0	1	1	0	1	1
A05	Hope, Hype, and Perils of AI: What Does it Mean for Safety?	1	1	1	1	0	1	1
A06	Advancing Equity: Lessons on Patient-Centered Measurement of Respect in Care	1	0	1	1	1	1	1
A07	Pecha Kucha Presentations 1	0	1	1	1	1	0	1
A08	Aligning the Mount Sinai Continuous Improvement Academy's A3 Tools with the IHI Quintuple Aim	0	1	1	1	1	1	1
A09	The Ohio Maternal Safety Quality Improvement Project: A Statewide Perinatal Hypertension Initiative	1	0	1	1	1	1	1
A10	Co-Creation of Care: Don't Drop the Ball	0	1	1	1	1	1	1
A12	Engaging Physicians in Quality Improvement Using a Cost Savings Reinvestment Program	1	0	1	1	0	1	1
A13	Re-imagining Medical and Health Professions Education to Improve Patient Safety	1	1	1	1	0	1	1
A14	Learning Together to be 'Safer Together': Implementing A Learning Network to Advance Patient Safety	0	1	1	1	1	1	1
A15	A Proactive Outreach Approach to Prevent Primary Care Patients from Falling through the Cracks	0	1	1	1	1	1	1
A16	Engaging the Entire Workforce to Improve Well-Being with Improvement Science	1	1	1	1	1	1	1
A17	Trustworthiness in Health Care: Building Trust between Healthcare Organizations and Clinicians	1	0	1	1	1	1	1
A18	Abstract-Driven Session: Improvement Science and Methods	0	1	1	1	0	1	1
B01	Building a Strong and Safe Workplace Using Community Values	1	1	1	1	1	1	1
B02	Launch High-Performing Improvement Teams: Core Practices for Formation, Resourcing, and Success	0	0	0	1	1	1	1
B03	Administrative Burden: Integrating Human Factors and the BC Health Quality Matrix for Improvement	1	1	1	1	0	1	1
B04	Artificial Intelligence and Quality Improvement Go Together Like Peanut Butter and Jelly	1	0	1	1	0	1	1
B05	Pioneering Surgical Patient Safety with AI	1	1	1	1	0	1	1
B06	Bridging Health Equity Gaps: Strategies for Transformative Change	1	1	1	1	1	1	1
B07	Rethinking Racism as Healthcare Harm: Learnings from a Collaborative to Improve Cultural Safety	0	0	1	1	1	1	1
B08	Is Improvement Science Enough? What is the Future of this Field?	0	0	1	1	1	1	1
B09	Development and Implementation of a Quality Control System: Albert Einstein Hospital Experience	1	1	1	1	1	1	1
B10	Unannounced Survey Let the Panic Begin! NOT! How We Established a Regulatory Sustainability Mindset	1	1	1	1	0	1	1
B11	The Future of Teaming: Enhancing Patient & Workforce Outcomes Through a Team Performance Framework	1	1	1	1	1	1	1
B12	Omissions of Care: Patient Safety's Costly and Underestimated Events	1	1	1	1	0	1	1

Session Code	Session Title	Physician (AMA PRA Category 1 ™)	Nursing (ANCC)	Certified Professional in Patient Safety (CPPS) Recertification	Pharmacist (ACPE)	Social Work (ASWB ACE)	Certified Professional in Healthcare Quality (CPHQ)	General Attendance (Non-CE)
B13	Implementing Diagnostic Excellence Across Systems: Learning from AHRQ's Diagnostic Safety Resources	1	1	1	1	0	1	1
B14	Scaling and Sustaining Safety: Implementing Highly Reliable, System-Wide Communications using I-PASS	0	0	0	0	0	0	1
B15	Building Age-Friendly, Whole System Quality through Meaningful Co-Design with Family Caregivers	1	1	1	1	1	1	1
B16	Abstract-Drivern Session: Workforce Well-Being	0	1	1	1	0	1	1
B17	Abstract-Driven Session: Leadership	1	1	1	1	1	1	1
B18	Be a Catalyst - Reduce Barriers Facing Healthcare Professionals to Receive Mental Health Care	1	0	1	1	1	1	1
B19	Pecha Kucha Presentations 2	0	1	1	1	1	0	1
C01	Breaking out of the QI Trap: Moving from Innovation to Replication	1	0	1	1	1	1	1
C02	Humanism & Kindness: The Foundations of Quality Improvement	1	0	1	1	1	1	1
C03	Exploring the CQO role – 4 Perspectives to Build an Approach to Whole System Quality	1	1	1	1	0	1	1
C04	Diagnostic Missed Opportunities for Diagnosis - Addressing the Unknown with a Safety Net Team	1	1	1	1	0	1	1
C05	Slaying Sepsis, Patient Falls, Nursing Documentation and Staffing Challenges Using Virtual Care	0	1	1	1	0	1	1
C06	Safety Transformation: Two Organizations' Experience Reimagining their Safety Operating Systems	1	0	1	1	0	1	1
C07	The Power of Coalitions to Drive Improvement: Impact and Results of the Rise to Health Coalition	0	1	1	1	1	1	1
C08	Improving Climate and Health: Lower Carbon, Lower Costs, Better Care	0	0	1	1	1	1	1
C09	Improving Outcomes and the Experience of Care for Children with Cancer Globally: Enablers of Successful Spread and Scale	1	0	1	1	1	1	1
C10	Overview of the CMS 13th Scope of Work (SOW) Quality Improvement Programs (2024-2029)	1	1	1	0	1	0	1
C11	Nurturing Relationships for Transformational Change	1	0	Y	1	1	1	1
C12	Hospital at Home: Hype and Hard Work	1	1	1	1	1	1	1
C13	Data and Measurement Systems to Enhance Workforce Violence Prevention	1	1	1	1	1	1	1
C14	Project PIVOT: Safer Care, Better Diagnosis, and Equity Through Measures that Matter to Patients	1	1	1	1	1	1	1
C15	Co-production – Improving Outcomes with Community & Not for Community	0	0	0	1	1	1	1
C16	Empowering Local Quality Improvement: A Homegrown Cohort-Based Training Program	1	1	0	1	0	1	1
C17	Abstract-Driven Session: Let's Talk About Money	0	0	0	0	0	0	1
C18	Abstract-Driven Session: Population Health	0	0	1	1	1	1	1
C19	Wiring the Winning Organization: How the Greats Liberate the Creativity of their Colleagues to Deliver Outstanding Results	0	0	0	0	0	0	1
C20	Pecha Kucha Presentations 3	0	1	1	1	1	0	1
CC01	Stumbles & Successes: Lessons Learned from Health Care Sustainability Leaders	0.5	0	0	0.5	0	0.5	0.5
CC02	Getting to the Core of Primary Care Spend: Covered California's Novel Approach to Measurement	0.5	0	0	0.5	0	0.5	0.5
CC03	Building Resilience to Support Intelligent Failure & Avoid Burnout	0	0	0.5	0	0	0.5	0.5
CC05	Strategic Digital Learning Case Study: Adapting to AI Coworkers	0	0	0.5	0.5	0	0.5	0.5
CC06	Speak Up for Safety Program: Building a Culture of Safety	0	0.5	0.5	0.5	0	0.5	0.5
CC08	Stride Toward Excellence: How Walking Quality Rounds Transformed Patient Care in a Surgical ICU	0.5	0.5	0.5	0.5	0	0.5	0.5
CC09	Overcoming Direct Patient Care Providers' Lack of Adoption of Quality Improvement Projects	0	0.5	0.5	0.5	0	0.5	0.5

Session Code	Session Title	Physician (AMA PRA Category 1 ™)	Nursing (ANCC)	Certified Professional in Patient Safety (CPPS) Recertification	Pharmacist (ACPE)	Social Work (ASWB ACE)	Certified Professional in Healthcare Quality (CPHQ)	General Attendance (Non-CE)
CC10	Harnessing Technology to Overcome Logistical Hurdles in the Management of Acutely Ill Patients at Home	0.5	0	0.5	0	0	0.5	0.5
D01	Bridging Implementation and Improvement Science for Better Evaluation of Improvement	0	0	1	1	1	1	1
D02	How Healthcare in Homeless Street Outreach Results in More Consistent Care in Healthcare Facilities	0	1	1	1	1	1	1
D03	So You Think You Want to be a Chief Quality Officer: Lessons from the Field	1	0	1	1	0	1	1
D04	Generative AI in the Diagnostic Process: A Welcome Help or Insidious Harm?	1	1	1	1	0	1	1
D05	The Landscape of Virtual Medicine – A Post-Pandemic Strategy	1	0	1	1	0	1	1
D06	Impacting Life Expectancy Through WellSpan's Health Equity Strategy	1	1	1	1	1	1	1
D07	Shewhart Charts at Scale: New Templates That Enable SPC in Health Systems Using Tableau	1	0	1	1	0	1	1
D08	Employing the Model for Improvement to Decrease Inpatient Length of Stay in a Community Hospital	1	1	1	1	1	1	1
D09	Towards Co-Produced Healthcare: Connecting the Multidimensional Model with Practical Insights	1	1	0	1	1	1	1
D10	Leading with Kindness (Agency, Coherence, Belonging, Positivity)	1	1	1	1	1	1	1
D11	Sustaining Quality as a Business Strategy - What Does it Take and How Do You Do it?	1	0	1	1	0	1	1
D12	For Richer or Poorer: A Roadmap to Target Overuse with Low Effort, High Cost-Saving EHR Solutions	1	0	1	1	0	1	1
D13	Expanding our Pediatric Culture of Safety to Define and Classify Emotional Level of Harm	0	1	1	1	1	1	1
D14	Actioning the National Action Plan and National Action Alliance: From Assessment to Results	0	1	1	1	0	1	1
D15	25 Years of Community-Driven Transformation: Remarkable Clinical, Cost, and Happiness Achievements	1	1	1	1	1	1	1
D16	Understanding and Applying Qualitative Methods in Improvement	1	0	1	1	1	1	1
D17	Abstract-Driven Session: Equity	1	0	1	1	1	1	1
D18	Abstract-Driven Session: Digital Today, Digital Tomorrow	1	0	1	1	1	1	1
E01	Building Capacity & Capability with the Dosing Approach	0	1	1	1	1	1	1
E02	Translating Healthcare Policy into Action: the CMS National Quality Strategy	1	1	1	1	1	1	1
E03	From Multiple Angles: Driving Change to Improve Substance Use Care and Support	1	1	1	1	1	1	1
E04	Leveraging Technology to Decrease the Incidence of Pulmonary Embolisms & Deep Vein Thrombosis	1	1	1	1	0	1	1
E05	Academic and Operational Collaboration to Advance Health Equity in Sexual and Gender Minority Care	1	0	1	1	1	1	1
E06	Putting Joint Commission Certification into Practice: Advancing Health Care Equity	0	1	1	1	0	1	1
E07	Can AI do QI? Harnessing Generative Artificial Intelligence for Routine Quality Improvement Work	1	1	1	1	0	1	1
E08	Leveraging Research to Build an Evidence Base for Age-Friendly Health Systems (AFHS)	1	1	1	1	1	1	1
E09	"Do More with Less": A Playbook to Drive Operational Efficiencies at Scale	1	1	1	1	0	1	1
E10	How we have Engaged over 10 Thousand Healthcare Operational Leaders in Improvement in the UK	0	0	1	1	0	1	1
E11	Advancing Prospective Capitation Payment Models in Primary Care	1	0	1	1	0	1	1
E12	Revolutionizing Kidney Care: Improving Health, Lowering Costs, and Leveraging Game-Changing Payer Partnerships	1	0	1	1	0	1	1
E13	Approaches to HRO Implementation Across Two Federal Healthcare Systems	1	1	1	1	0	1	1
E14	Going Upstream in Pediatric Mental Health Care	1	0	1	1	1	1	1
E15	Transforming Primary Care Delivery: Empanelment's Role in Population Health Management Initiative	1	1	1	1	0	1	1

Session Code	Session Title	Physician (AMA PRA Category 1 ™)	Nursing (ANCC)	Certified Professional in Patient Safety (CPPS) Recertification	Pharmacist (ACPE)	Social Work (ASWB ACE)	Certified Professional in Healthcare Quality (CPHQ)	General Attendance (Non-CE)
E16	Abstract-Driven Session: Chief Quality Officer	0	1	1	1	0	1	1
E17	Abstract-Driven Session: Patient and Workforce Safety	0	1	1	1	0	1	1
E18	Elevating Healthcare Leadership to Drive Results in Health Equity	0	0	1	1	1	1	1
Ex1	Marriott Excursion: Managing Large Scale Operations	0	0	0	0	0	0	4
Ex2	Orlando Health Excursion: Delivering Great Care with High Reliability	0	4.25	4.25	0	4.25	0	4.25
FS01	The Patient and Care Partner Voice Matters	0	0	1.5	1.5	1.5	1.5	1.5
FS02	A Seat at the Table: An Executive Level of Quality Leadership	0	0	1.5	1.5	0	1.5	1.5
FS03	Changemaking: Supporting People to Lead Change at Every Level	0	0	1.5	1.5	1.5	1.5	1.5
FS04	Improvement Capability Building: The Role of Improvement Advisors	0	0	0.75	0	0	0	0.75
K01	Keynote 1: Tembi Locke	0	0	0.5	0	0	0	0.5
K02	Keynote 2: Kedar Mate & Thomas Lee	0	0	0	0	0	0	0.5
K03	Keynote 3: Anthony Fauci	1	0	1	0	0	0	1
K04	Keynote 4: Dannagal G. Young	0	0	0	0	0	0	1
K05	Keynote 5: Don Berwick	0.75	0	0	0	0	0	0.75
MH00	Rigorous Designs for PDSA Testing and Learning	2.75	0	2.75	2.75	2.75	2.75	2.75
MH01	Better Quality Through Better Measurement	0	0	0	2.75	2.75	2.75	2.75
MH02	Learning with Leaders from Diverse Health Systems on How to Accelerate Workforce Safety	2.75	2.75	2.75	2.75	2.75	2.75	2.75
MH03	Strategies in Adjudicating and Learning from Serious Safety Events	2.75	2.75	2.75	2.75	0	2.75	2.75
MH04	Virtual Care Delivery to Promote a Thriving Nursing Workforce	0	2.75	2.75	2.75	0	2.75	2.75
MH05	Making Health Equity Stick: Strategies to Exceed Regulatory Mandates and Achieve Measurable Success	2.75	2.75	2.75	2.75	2.75	2.75	2.75
MH06	Escape from Harm: The Gamification of Quality Improvement for Prevention of HAIs	2.75	2.75	2.75	2.75	0	2.75	2.75
MH07	Leadership Commitment to Health Equity: Reigniting the Human Connection	2.75	0	2.75	2.75	2.75	2.75	2.75
MH08	From Problem to Prototype: Using Human-Centered Design to Improve Healthcare	2.75	2.75	2.75	2.75	0	2.75	2.75
MH09	No Planet B: How Can we Accelerate Progress to Net Zero in Healthcare?	2.75	0	0	2.75	0	2.75	2.75
MH10	Designing High-Impact QI Projects: Core Components	0	0	2.75	2.75	2.75	2.75	2.75
MH11	Transforming Healthcare Quality Improvement with Equity, Justice, and Joy	2.75	0	2.75	2.75	2.75	2.75	2.75
MH12	Level Up Your Learning System and Do Safety Differently	2.75	2.75	2.75	2.75	0	2.75	2.75
MH13	Leading Big Change: What does it Take to Deliver at Large Scale?	0	0	2.75	2.75	0	2.75	2.75
MH14	Actioning the National Action Plan and National Action Alliance: From Assessment to Results	2.75	2.75	2.75	2.75	0	2.75	2.75
MH15	Using WMTY to Create Change One Conversation at a Time for Patients, Family and Healthcare Staff	2.75	2.75	2.75	2.75	2.75	2.75	2.75
MH16	Making Sure your QI Project Improves not Worsens Joy in Work?	2.75	0	2.75	2.75	2.75	2.75	2.75
MH17	Taking Care of Ourselves to Care for Patients: Creating a Sustainable Workplace	2.75	0	2.75	2.75	2.75	2.75	2.75
MH18	Survey Development, Analysis and Use in Healthcare Settings	0	2.75	2.75	2.75	0	2.75	2.75
RS01	Tools for Understanding Variation in Data	0	0	0.75	0.75	0	0.75	0.75

Session Code	Session Title	Physician (AMA PRA Category 1 ™)	Nursing (ANCC)	Certified Professional in Patient Safety (CPPS) Recertification	Pharmacist (ACPE)	Social Work (ASWB ACE)	Certified Professional in Healthcare Quality (CPHQ)	General Attendance (Non-CE)
RS02	"Magnifying the Voices of 3,000+ Ambulatory Nurses Begins at the Core"	0	0.75	0.75	0.75	0	0.75	0.75
RS03	AI-Enabled Patient Engagement Technology: Equity Considerations for Health System Leaders	0.75	0	0.75	0.75	0	0.75	0.75
RS04	Advancing Health Equity by Building a Comprehensive Gender Affirming Surgery (GAS) Services Program	0.75	0.75	0.75	0.75	0	0.75	0.75
RS05	Accelerating the Implementation of Measure-Informed Care in Mental Health	0.75	0.75	0.75	0.75	0	0.75	0.75
RS06	Implementing Physician-Led Whole System Quality: 8 Years of Experience at Stanford	0.75	0	0.75	0.75	0	0.75	0.75
RS07	One Tool to Review them All and in the End Reimburse Them!	0.75	0.75	0	0.75	0	0.75	0.75
RS08	Safer Together-Establishing a National Initiative for Workforce Safety in a Multistate Health System	0	0.75	0.75	0.75	0	0.75	0.75
RS09	A Patient-Centered Approach to Improving Behavioral Health Care Access	0	0	0	0.75	0	0.75	0.75
RS10	Healthcare Communication Training with Clinical Improv	0.75	0.75	0.75	0.75	0	0.75	0.75
RS11	How a Right Brain and a Left Brain Partnered to Reduce Health Disparities for Marginalized Seniors	0.75	0	0.75	0.75	0	0.75	0.75
RS12	Hardwiring Psychological Safety as the Foundation for a Successful Quality and Safety Program	0.75	0.75	0.75	0.75	0	0.75	0.75
RS13	Prediction and Action: Using AI in an Improvement Framework	0.75	0	0.75	0.75	0	0.75	0.75
RS14	Leading with Value: The Business Case for Health Equity	0.75	0	0.75	0.75	0	0.75	0.75
RS15	Annual Quality Planning – New Approaches to Focus Efforts for Impact	0.75	0	0.75	0.75	0	0.75	0.75
RS16	Promoting System-wide Climate Action through Quality/Safety Functions: Early Lessons Learned	0.75	0	0.75	0.75	0	0.75	0.75
RS17	Initiate Compassion Transition Huddles to Decrease Readmissions	0	0.75	0.75	0.75	0	0.75	0.75
RS18	Learn to Calculate the ROI & Profit of Your Quality Improvement Initiative or New Product in 45 Mins	0	0	0.75	0.75	0	0.75	0.75
RS19	Patient Safety and Cybersecurity: Don't Let Threat Actors Pull the Plug on Patient Safety	0	0.75	0.75	0.75	0	0.75	0.75
RS20	Building Cross-Sector Partnerships to Address Health-Related Social Needs and Reduce Readmissions	0.75	0.75	0.75	0.75	0	0.75	0.75
RS21	Turning Conflict into Opportunity: Life Hacks to Improve Outcomes and Leader Wellbeing!	0.75	0	0.75	0.75	0	0.75	0.75
RS22	Data for Better Health: Using Science, Data, Trust, and Kindness to Accelerate Health Equity	0.75	0	0.75	0.75	0	0.75	0.75
RS23	Better Care for Older Adults: Insights from CMS/CMMI and the Age-Friendly Health Systems Movement	0.75	0	0.75	0	0	0	0.75
SF01	Certified Professional in Patient Safety (CPPS) Review Course	6.5	6.5	6.5	6.5	0	6.5	6.5
SH01	Clinician Leadership of Climate-Smart Health Care	2.75	0	2.75	2.75	0	2.75	2.75
SH02	Launching and Sustaining Quality & Safety Initiatives Requires Accountable Professionals and a Plan	2.75	2.75	2.75	2.75	2.75	0	2.75
SH03	Coaching Tools & Tactics	2.75	2.75	0	2.75	2.75	2.75	2.75
SP01	Dismantling Systemic Racism in Healthcare Through Art, History, and Courageous Conversations	0	0	0.75	0.75	0	0.75	0.75
SP02	How the Age Wave will Transform Health, Longevity and Healthcare	0.75	0	0.75	0.75	0	0.75	0.75
SP03	Transforming Safety: Making Sense of the CMS Patient Safety Structural Measure & the National Action Plan	0.75	0.75	0.75	0.75	0	0.75	0.75
SP04	Creating a Sustainable System for Integrated Diabetes Care: Linking the Key Ingredients	0.75	0	0.75	0.75	0	0.75	0.75
SP05	Embedding Quality and Safety within Clinical Operations: How the Care Operating System Approach Designs Systems to Transform Healthcare Delivery	0.75	0.75	0.75	0.75	0	0.75	0.75
Summit	Executive Leadership Summit - Forward Focus: The Future of Quality	2.5	2.5	2.5	0	2.5	0	2.5

Please note that the following activities are not eligible for continuing education credit: Innovation Theaters, World Cafe, networking events, and the Forum Orientation.