Age-Friendly Symposium
MF05: Advancing Age-Friendly Health Systems Symposium: Implementation, Research, and Policy
IHI Forum: Monday December 7, 2026 | Phoenix, AZ
Register: Home | IHI Forum

Our second annual pre-conference symposium will convene those interested in connecting emerging evidence with real-world implementation experience and policy. Together we will advance a shared agenda for supporting reliable adoption of the 4Ms, evaluating their impact, and scaling and sustaining Age-Friendly care across settings.

Session Goals:

1. Describe examples of excellence in 4Ms implementation, spread, and sustainability
2. Examine common challenges and practical solutions for achieving reliable 4Ms care across settings
3. Support strong connections between health systems, policymakers, and researchers interested in advancing 4Ms research and implementation science
4. Identify priority questions, learning needs, and collaboration opportunities to support the next phase of the Age-Friendly Health Systems movement

Agenda:

Time	Topic
9:00-9:30	Welcome and Movement Updates
9:30 – 10:15	Keynote & Panel Discussion: Age-Friendly Hospital IQR Measure featuring: • **Michelle Shreiber, MD**, Deputy Director of the Center for Clinical Standards and Quality, Centers for Medicare and Medicaid Services • **Rani Snyder, MPA**, President, The John A. Hartford Foundation • **Nimit Agarwal, MD, MBA**, Director, Division of Geriatric Medicine, Banner University Medical Center Phoenix and University of Arizona Collet of Medicine • **Martin Hatley, JD**, Director for Advocacy and Policy, Patients for Patient Safety US • **Dori Cross, PhD**, Associate Professor, Division of Health Policy and Management, University of Minnesota
10:15 – 11:15	Panel Discussion: Advancing Assessment of Health System ROI from Age-Friendly Care • **Ron Wyatt, MD, AHA**, Chief Medical Officer, IHI

	• **Mary Dolansky, PhD, RN, FAAN**, Sarah C. Hirsh Endowed Professorship in Nursing Professor, Frances Payne School of Medicine, Case Western Reserve University • **Maria Carney, MD,** President, Glen Cove Hospital, Executive Director, Northwell Institute for Healthy Aging, Northwell Health
11:15-11:30	Break
11:30-12:30	Breakout Sessions • What Mature Age-Friendly Health Systems Have Learned • Designing EHRs to Make Reliable 4Ms Care Easier • Connecting Patient Safety and Age-Friendly Care • Integrating the 4Ms Across Clinical Specialties • Caregivers Visible Across Care Settings
12:30 – 1:15	Lunch
1:15 – 2:00	Poster Session
2:00 – 3:00	Great Debate: Should Age-Friendly Care Go Broader or Deeper? • **Julia Adler-Milstein, PhD**, Chief of the Division of Clinical Informatics and Digital Transformation, University of California, San Francisco • **Andrea Schwartz, MD, MPH, AGSF**, Director, New England Geriatric Research Education and Clinical Center, VA Boston Healthcare System, Associate Professor of Medicine, Harvard Medical School • **Howard Degenholtz, PhD,** Professor, Health Policy and Management, Center for Research on Health Care and Center for Bioethics and Law, University of Pittsburgh • **Elizabeth Eckstrom, MD, MPH**, Professor of Medicine, Division of General Internal Medicine and Geriatrics, School of Medicine, Oregon Health and Science University
3:00 – 3:15	Break
3:15 – 4:15	Breakout Sessions • Adapting Age-Friendly Care Across Countries and Cultures • Advancing Age-Friendly Care in Rural Communities • Using AI to Support Age-Friendly Care Delivery • Evaluating Age-Friendly Pharmacy Interventions • Engaging Medicare Advantage Plans in Age-Friendly Care
4:15 – 4:30	Closing Remarks

Please join us at an Age-Friendly Health Systems and Global Healthy Aging Networking Reception from 7:30 – 9pm on Monday, December 7th at the Sheraton Phoenix Downtown Hotel