

# IHI Age-Friendly System-Wide Spread Learning Collaborative Application



The Institute for Healthcare Improvement (IHI) is excited to launch the Age-Friendly System-Wide Spread Collaborative (“Collaborative”).

Application for the Collaborative is open to US health systems, hospitals, ambulatory care practices, convenient care clinics and nursing homes that have at least two sites of care recognized as Committed to Care Excellence (CCE).

IHI will accept Collaborative applications (this form and a letter of commitment from a system senior leader) through February 2, 2024.

Final decisions for the Collaborative will be released by March 1, 2024.

IHI will make participation decisions to ensure representation from a range of health systems across diverse geography, size, and patient populations. Health systems not selected for the Collaborative will have the opportunity to join learning activities open to all Age-Friendly Health Systems through the Participant Community. The Participant Community will explore similar learning content to deepen the practice of the 4Ms across health systems. These opportunities are in development and will begin in early 2024. More information about the Age-Friendly Health Systems Participant Community will be available on [ihf.org/agefriendly](https://www.ihf.org/agefriendly).

Health systems are also welcome to join the upcoming Age-Friendly Action Community, launching in March 2024. In the Action Community, teams from across different health systems come together to accelerate their work of putting the 4Ms into practice. During the 7-month virtual learning community, your team will test the 4Ms Framework and share learnings. Your team can register for this opportunity by visiting the Age-Friendly Join the Movement webpage (<https://bit.ly/472x0wZ>).

The Collaborative begins in April 2024 and ends in September 2025.

For more detailed Collaborative information, please refer to the Prospectus ([bit.ly/3NEvhHp](https://bit.ly/3NEvhHp)).

Please reach out with any questions or concerns by emailing the IHI team at [afhs@ihi.org](mailto:afhs@ihi.org)

## Acknowledgement of Participation Requirements

### 1. To participate in the Collaborative, systems are asked to submit the following by February 2, 2024:

- A signed letter from a senior leadership sponsor (CEO, COO, etc.) that includes their name, role, contact information, and commitment to support health system team activities for the duration of the Collaborative. A template (<https://bit.ly/3Rswm6o>) is provided.
- The completed application form below, including the name of a system lead and associated Collaborative team members.

**Please enter your name below to acknowledge understanding of the above participation requirements:**

## General Application Questions

2. AFHS System Lead and primary contact name (this is the person responsible for leadership of health system Collaborative activities) \*

3. System Lead email \*

4. Organization Name \*

5. Organization Location \*

Please include city and state.

6. What settings does your health system include? \*

- Inpatient
- Ambulatory clinics
- Nursing homes
- Convenient care clinics

7. Briefly describe the demographics of the population you serve. \*

250 words max

8. Briefly outline who will be on your team and their roles. \*

9. Share why you want to join the Collaborative. \*

250 words max

10. What has been done to advance equity at your organization to-date? \*

250 words max

11. Does your health system collect race, ethnicity and language (REaL) data? If yes, please share how accessible this data is for your team. \*

12. Tell us a little about how your health system applies quality improvement to identify and implement 4Ms? \*

250 words max

13. Describe your organization's leadership commitment, resources, and infrastructure that will set the team up for success. \*

250 words max

14. Are there nursing homes in your system's footprint that could benefit from AFHS work?

\*

Yes

No

Uncertain

15. Describe what system-wide spread of 4Ms care looks like in your system.

\*

Considerations: how many inpatient, ambulatory, and nursing home sites are not yet recognized by IHI as Age-Friendly Health Systems?

16. Describe the progress of your health system in integration of the 4Ms into workflows \*

- The 4Ms are fully integrated as a set into workflows in all Age-Friendly Health System-recognized sites of care
- The 4Ms are fully integrated as a set into workflows in some Age-Friendly Health System-recognized sites of care
- 1-3 Ms are fully integrated into workflows in all Age-Friendly Health System-recognized sites of care
- 1-3 Ms are fully integrated into workflows in some Age-Friendly Health System-recognized sites of care

17. Are the 4Ms embedded into your Electronic Health Record? \*

- The 4Ms are fully embedded in the EHR
- The 4Ms are partially embedded in the EHR
- The 4Ms are not yet embedded in the EHR

18. What EHR vendor company does your system use? \*

- Epic
- Cerner
- PointClickCare
- Other

19. Is there anything else we should know about your team or health system?



# Measurement

The measurement questions below are for IHI information only and do not influence system selection for the Collaborative

20. Do you collect 4M process and/or outcome measures for inpatient settings? \*

Yes

No

21. Please complete the table below to indicate 4Ms process and outcome data currently collected for inpatient settings (optional).

	Collecting data	Not collecting data
Percent of older adults with What Matters documented visibly to care team.	<input type="radio"/>	<input type="radio"/>
Percent of older adults on any targeted medication (alternative: percent of older adults on none of the targeted medications)	<input type="radio"/>	<input type="radio"/>
Percent of older adults screened for delirium once every 12 hours and upon change in condition	<input type="radio"/>	<input type="radio"/>
Percent of adults screened for mobility at least once per stay	<input type="radio"/>	<input type="radio"/>
Percent of older adults receiving all 4Ms	<input type="radio"/>	<input type="radio"/>
30 day all cause readmissions	<input type="radio"/>	<input type="radio"/>
Average length of stay	<input type="radio"/>	<input type="radio"/>
Percent of older adults with a diagnosis of delirium	<input type="radio"/>	<input type="radio"/>
H-CAHPS question: How often did doctor's listen carefully to you?	<input type="radio"/>	<input type="radio"/>
H-CAHPS question: How often did nurses Listen carefully to you?	<input type="radio"/>	<input type="radio"/>

22. Do you collect 4M process and/or outcome measures for ambulatory settings? \*

Yes

No



23. Please complete the table below to indicate 4Ms process and outcome data currently collected for ambulatory settings (optional).

	Collecting data	Not collecting data
Percent of older adults with What Matters documented visibly to care team.	<input type="radio"/>	<input type="radio"/>
Percent of older adults on any targeted medication (alternative: percent of older adults on none of the targeted medications)	<input type="radio"/>	<input type="radio"/>
Percent of older adults screened for dementia once every 12 months and upon change in condition	<input type="radio"/>	<input type="radio"/>
Percent of adults screened for depression at least once every 12 months or upon change in condition	<input type="radio"/>	<input type="radio"/>
Percent of older adults receiving all 4Ms	<input type="radio"/>	<input type="radio"/>
Percent of older adults screened for Mobility at least once every 12 months or upon change in condition	<input type="radio"/>	<input type="radio"/>
Percent of older adults receiving all 4Ms	<input type="radio"/>	<input type="radio"/>
Rate of Emergency Department visits	<input type="radio"/>	<input type="radio"/>
CG-CAHPS question: How often did this provider listen carefully to you?	<input type="radio"/>	<input type="radio"/>

24. Do you collect 4M process and/or outcome measures for nursing home settings? \*

Yes

No

Not applicable-there are no nursing homes in the system

25. Please complete the table below to indicate 4Ms process and outcome data currently collected for nursing home settings (optional).

	Collecting data	Not collecting data
Percent of older adults with What Matters documented visibly to care team.	<input type="radio"/>	<input type="radio"/>
Percent of older adults on any targeted medication (alternative: percent of older adults on none of the targeted medications)	<input type="radio"/>	<input type="radio"/>
Percent of older adults screened for delirium upon admission and change in condition	<input type="radio"/>	<input type="radio"/>
Percent of older adults screened for depression at least once every 12 months and upon change in condition	<input type="radio"/>	<input type="radio"/>
Percent of older adults screened for Mobility at admission and upon change in condition	<input type="radio"/>	<input type="radio"/>
Percent of older adults receiving all 4Ms	<input type="radio"/>	<input type="radio"/>
Rate of Emergency Department visits	<input type="radio"/>	<input type="radio"/>
Percent of older adults with a diagnosis of delirium	<input type="radio"/>	<input type="radio"/>

26. Do you collect 4M process and/or outcome measures for Convenient Care Clinics? \*

Yes

No

Not applicable-there are no nursing homes in the system

27. Please complete the table below to indicate 4Ms process and outcome data currently collected for Convenient Care Clinics (optional)?

	Collecting data	Not collecting data
Percent of older adults with What Matters documented visibly to care team.	<input type="radio"/>	<input type="radio"/>
Percent of older adults screened for high-risk medication use	<input type="radio"/>	<input type="radio"/>
Percent of older adults screened for cognitive impairment	<input type="radio"/>	<input type="radio"/>
Percent of older adults screened for depression	<input type="radio"/>	<input type="radio"/>
Percent of older adults screened for Mobility limitations	<input type="radio"/>	<input type="radio"/>
Percent of older adults receiving all 4Ms	<input type="radio"/>	<input type="radio"/>
Rate of return visits to convenient care	<input type="radio"/>	<input type="radio"/>
Patient experience scores	<input type="radio"/>	<input type="radio"/>
Clinician satisfaction scores	<input type="radio"/>	<input type="radio"/>

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