



Chief Quality Officer Professional Development Program

Informational Call

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Welcome!

While we wait for others to log on, please chat in:

- Your name
- Your role
- The organization you represent



Program Team



Lauren Downing
Senior Event Manager
Institute for Healthcare Improvement



Kelly McCutcheon Adams, LICSW
Senior Director
Institute for Healthcare Improvement



Agenda

Overview of the Institute for Healthcare Improvement

Program Overview

Expectations

Questions



IHI Mission

To improve health
and health care
worldwide

IHI Vision

Everyone has
the best care and
health possible



Since 1991

In large systems and small villages, we have taken improvement methods originally used in the manufacturing industry and applied them to improving all aspects of health and health care.

We build improvement capability by providing people with methods and tools to make care better.



Let's Hear from You

What drew you to this call?

What would make a course like this most valuable to you?



Program Overview

Program Objectives

After this program, participants will be able to:

- Establish an effective quality management system built on quality planning, quality control, and quality improvement
- Identify real-world examples of best practices, approaches, and methods to apply in clinical, nursing, administrative, and various other settings
- Apply best practices from case studies and advice from today's CQOs about how they are leading this work across diverse organizations
- Develop a grounding in improvement science and the latest approaches to leading quality across an organization.



Curriculum Overview

Blended program with 10 live-virtual sessions and 2 in-person meetings

In addition to live virtual sessions, participants complete self-paced activities in between the virtual sessions

Live-Virtual Sessions 2:00 PM – 4:30 PM ET	
Session 1: January 11, 2024	Session 6: April 11, 2024
Session 2: January 25, 2024	Session 7: May 16, 2024
Session 3: February 8, 2024	Session 8: May 30, 2024
Session 4: March 14, 2024	Session 9: June 13, 2024
Session 5: March 28, 2024	Session 10: June 27, 2024

In-Person Meetings
December 11, 2023 from 1:00 – 5:00 PM
IHI Forum in Orlando, FL
May 1-3, 2024
IHI Leadership Alliance Spring Meeting in TBD



Core Faculty



James Moses, MD, MPH
Chief Quality, Safety, and
Experience Officer
Corewell Health



Abraham Jacob, MD, MHA
Chief Quality Officer
M Health Fairview



Leslie Jurecko, MD, MBA
Chief Safety, Quality, and
Patient Experience Officer
Cleveland Clinic Health
System



Amy Lu, MD
Chief Quality Officer
University of California
San Francisco Health



Who Should Attend

Consider registering for this program if you are a:

- Current CQO looking for a best-practice framework for leading quality
- A quality leader who would like to prepare to become a CQO in the future
- C-suite leader responsible for quality



Continuing Education



JOINTLY ACCREDITED PROVIDER™
INTERPROFESSIONAL CONTINUING EDUCATION

In support of improving patient care, the Institute for Healthcare Improvement is jointly accredited by the Accreditation Council for Continuing Medical Education (ACCME), the Accreditation Council for Pharmacy Education (ACPE), and the American Nurses Credentialing Center (ANCC), to provide continuing education for the healthcare team.



Expectations



Attendance



Active Participation



Asynchronous Assignments



What's Next?

Register

<https://www.ihl.org/education/InPersonTraining/Chief-Quality-Officer/Pages/default.aspx>

Discounts and Scholarships

Group discounts and scholarships available

Have additional questions?

Email ldowning@ihl.org to schedule time



thank
you