IHI Online Course with Coaching (OCC): Moving Quality Improvement from Theory to Action

February – May 2025

This program consists of 5 live online sessions, each at 11:00 AM–12:00 PM ET and self-paced activities to be completed outside of the live sessions. Self-paced activities between sessions are required and should take no longer than one hour to complete.

To receive credit for completing your IHI program and, if applicable, become eligible for continuing education credit, you must:
• Attend and participate in live online sessions.
• Complete any required self-paced learning activities.
• Complete any required coursework, such as online submissions or presentations.
• Submit the post-program evaluation survey within 30 days of the program end date.

Session	Date(s)	Session Topic	Live or Self-Paced
Lesson 1	Opens: February 25th Closes: March 11th	Foundational Frameworks for Improvement	Self-Paced
All Learner Call 1	March 11th 11:00 AM–12:00 PM ET	Foundational Frameworks for Improvement	Live
Lesson 2	Opens: March 11th Closes: March 25th	Formalizing Your Improvement Plans	Self-Paced

All Learner Call 2	March 25th 11:00 AM–12:00 PM ET	Formalizing Your Improvement Plans	Live
Lesson 3	Opens: March 25th Closes: April 8th	Learning from Tests of Change	Self-Paced
All Learner Call 3	April 8th 11:00 AM–12:00 PM ET	Learning from Tests of Change	Live
Lesson 4	Opens: April 8th Closes: April 22nd	Getting More from Your Data	Self-Paced
All Learner Call 4	April 22nd 11:00 AM–12:00 PM ET	Getting More from Your Data	Live
Lesson 5	Opens: April 22nd Closes: May 6th	Looking Ahead: Implementation and Spread	Self-Paced
All Learner Call 5	May 6th 11:00 AM–12:00 PM ET	Looking Ahead: Implementation and Spread	Live