

Schedule At-A-Glance

Live-Virtual

In-Person

Pre Work Period (Zoom)

Date (2024)	Topic	Time
10 September	Welcome & Program Orientation	3:00pm – 4:30pm UK Time
24 September	Developing your Driver Diagram	3:00pm – 4:30pm UK Time
10 October	Charter Presentations and Workshop Preparation	3:00pm – 4:30pm UK Time

In-Person – Workshop 1

Date (2024)	Description	
Tuesday – Friday November 5-8, 2024	Building a community of improvement practitioners. Application of Deming’s System of Profound Knowledge (appreciation for a system, understanding variation, building knowledge, and the human side of change) to projects.	8:30 – 17:00 each day Last day will end by 14:30

Action Period I (Zoom)

Date	Topic	Time
3 December, 2024	First PDSA Cycles	3:00pm – 4:30pm UK Time
7 January, 2025	PDSA and Introduction to Shewhart Charts	3:00pm – 4:30pm UK Time
4 February, 2025	Project Presentations – PDSA Cycles	3:00pm – 4:30pm UK Time

In-Person – Workshop 2

Date (2025)	Description
Tuesday-Friday February 25-28	Application of creative thinking, Shewhart charts, rational subgrouping, and effective visual display of data.

Action Period II (Zoom)

Dates (2025)	Topic	Time
18 March	Difficult Conversations	3:00pm – 4:30pm UK Time
1 April	Implementation and Business Case	3:00pm – 4:30pm UK Time
6 May	Intro to PE; Project Presentations – Use of Data	3:00pm – 4:30pm UK Time

In-Person – Workshop 3

Date (2025)	Description
Tuesday- Friday May 13-16	Improvement through the use of Planned Experimentation; advanced charts.

Action Period III (Zoom)

Dates	Topic	Time
10 June, 2025	Quality Improvement and Research	3:00pm – 4:30pm UK Time
22 July, 2025	PE Applications	3:00pm – 4:30pm UK Time
9 September, 2025	Graduation	3:00pm – 4:30pm UK Time
10 March 2026	Holding the Gains	3:00pm – 4:30pm UK Time