

Patient Safety Executive Development Program

Frank Federico, Former Vice President, IHI

Jessica Behrhorst, MPH, CPPS, CPHQ, CPHRM, Faculty, IHI

Katherine Rowbotham, MA, Director of Accreditation, IHI

September-October 2025

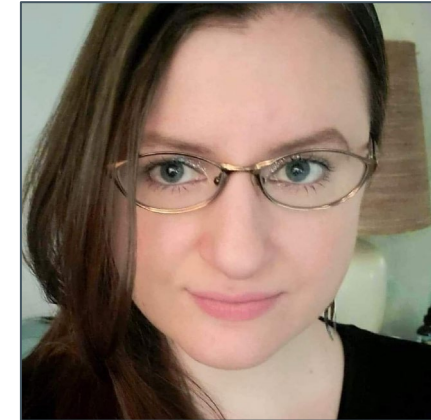
Core Faculty/Staff



**Jessica Behrhorst, MPH,
CPPS, CPHQ, CPHRM
Faculty**



**Frank Federico
Former Vice President,
Senior Safety Expert**



**Katherine Rowbotham, MA
Director of Accreditation/
Program Director**



39th Class: Fall 2025

- Program continues to evolve based on the needs of the participants
- Multidisciplinary in approach
- International in appeal
- Over 3,000 alumni

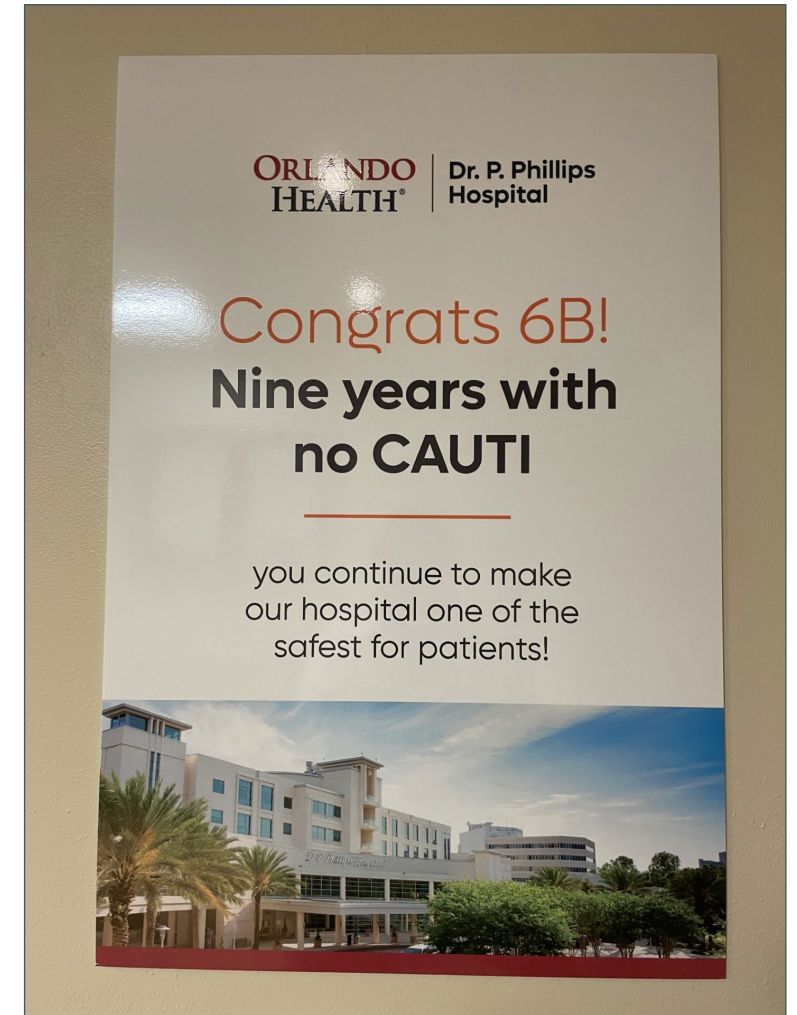


Aims of the Patient Safety Executive Development Program

The actionable strategies, skills, and practical tools participants need to become leaders of strong, effective patient safety programs

The chance to work with expert faculty to develop or refine detailed, customized strategies and implementation plans –detailed in an Action Plan

Insight into how to advise and coordinate the plans with senior leadership effectively



Expert Faculty

- **Carolyn Candiello**, MA, CPHRM, Vice President for Quality and Patient Safety, GBMC
- **Moshe Cohen**, President, The Negotiating Table
- **Pat Folcarelli**, RN, MA, PhD, Sr. Vice President for Patient Care Services and Chief Nursing Officer, Beth Israel Deaconess Medical Center
- **Richard D. Guthrie, Jr.**, M.D., C.P.E., Chief Quality Officer, Ochsner Health System
- **David Munch**, MD, Faculty, IHI, Lean Improvement Expert
- **Jo Shapiro**, MD, Associate Professor, Otolaryngology-Head and Neck Surgery, Harvard Medical School, Founder of Brigham and Women's Hospital Center for Professionalism and Peer Support
- **Lauge Sokol-Hessner**, MD, CPPS, Associate Professor of Medicine, University of Washington and Harborview Medical Centers
- **Ronald Wyatt**, MD, Faculty, IHI Senior Fellow



Who Attends?



- Patient Safety, Quality and Risk Officers, Leaders, Managers, Consultants
- Chief Nurses, Physicians, Pharmacy Officers
- Department Chairs, Safety and Quality Officers
- Safety and Quality Faculty
- Patient Safety Champions and Advocates
- Infection Control and Medication Safety Leaders
- Policy and Regulatory Leaders
- Other Health Care Industry Administrators and Leaders



Value of different views and perspectives providing well-rounded discussions and multiple ideas

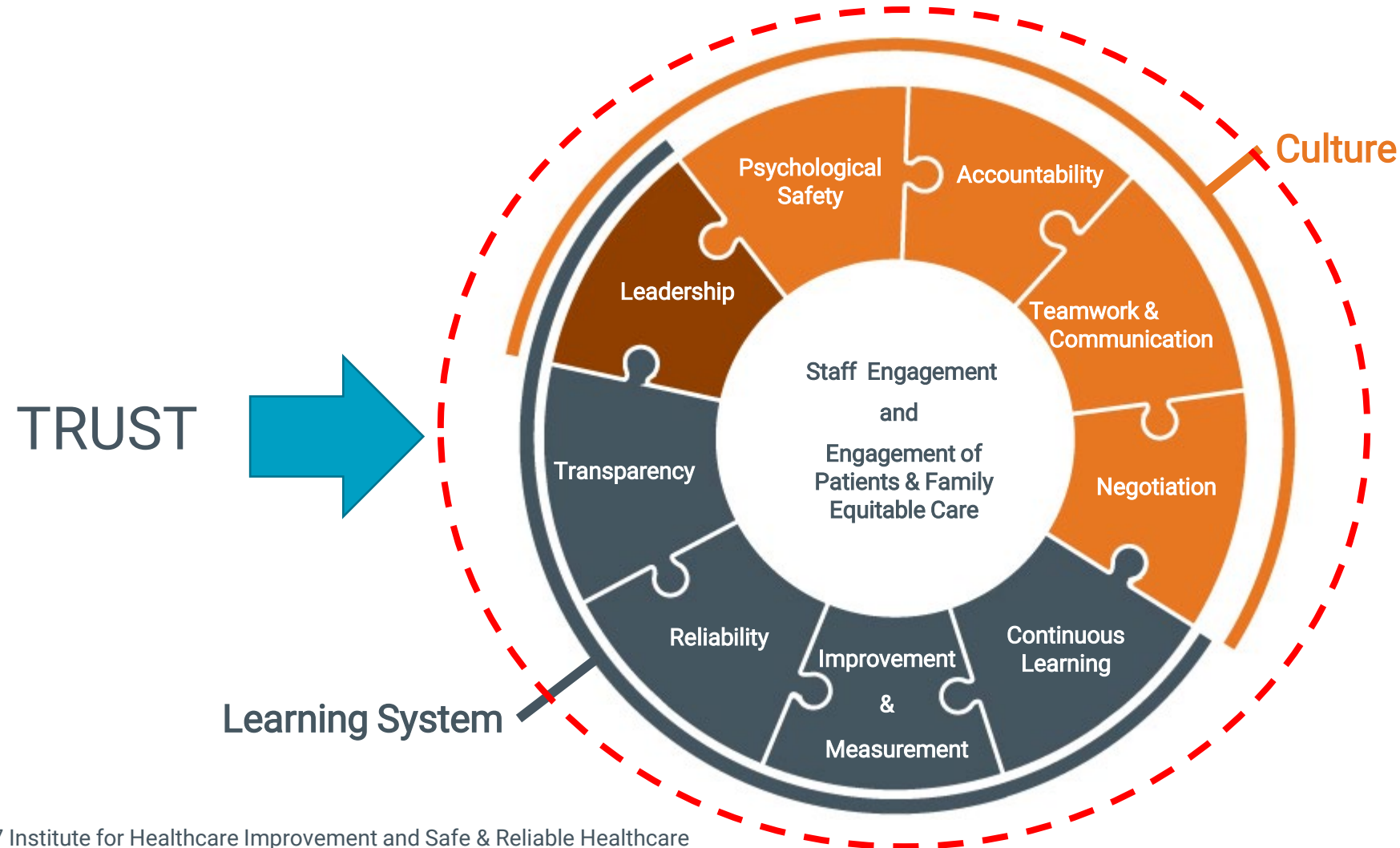


“Knowing the difference between adaptive and technical challenges is one of the key tasks of leadership.”

Ronald A. Heifetz



The Framework for Safe, Reliable, Effective and Equitable Care for All



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Source: Frankel A, Haraden C, Federico F, Lenoci-Edwards J. *A Framework for Safe, Reliable, and Effective Care*. White Paper. Cambridge, MA: Institute for Healthcare Improvement and Safe & Reliable Healthcare; 2017. (Available at [ihl.org](https://www.ihl.org))



“Patient Safety Executive Development Program will enable me to learn about the application of the **Framework for Safe, Reliable, and Effective Care**, which was developed from the experience of IHI’s Faculty and applied by many departments, organizations and health care systems worldwide. By taking this program, I will be developing our action plan on how our organization can shape its culture and develop a robust learning system to positively impact all of our improvement work in providing safer care.”



Topics Covered Include...

- The IHI Framework for Safe, Reliable and Effective Care
- Building a Culture that enables improvements and safety for patients and staff
- Reliability Science
- Application of Human Factors Principles
- Building a Fair and Just Culture
- Interpersonal Communication and Teamwork

- Engaging Others
- Improvement Methods
- Measurement and meaningful data
- Critical Analysis
- Role of Leaders at All Levels
- The Patient Perspective of Patient Safety
- Connecting Equity and Safety
- Strategy and Implementation
- Workforce Safety Journey



Program Agenda

Virtual Sessions

Date	Format	Time
Tuesday, September 9	Live Virtual	10am – 1:30pm ET
Thursday, September 11	Live Virtual	10am – 1:30pm ET
Tuesday, September 25	Live Virtual	10am – 1:30pm ET
Tuesday, September 30	Live Virtual	10am – 1:30pm ET
Tuesday, October 9	Live Virtual	10am – 1:30pm ET
Tuesday, October 16	Live Virtual	10am – 1:30pm ET
Tuesday, October 23	Live Virtual	10am – 1:30pm ET

In-Person Sessions

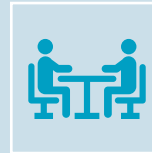
Date	Format	Time
Tuesday, September 16	In-Person	8:30am – 4:30pm ET
Wednesday, September 17		8:30am – 4:30pm ET
Thursday, September 18		8:30am – 4:30pm ET
Friday, September 19		8:30am – 2:00pm ET



Senior Leader Expectation



Your Senior Leader/person you report to who will oversee your Action Plan is expected to support your participation in the program



We will provide Action Plan support to structure your conversation with your leader prior to your offline conversation with them



We ask Senior Leaders to attend key sessions, including all of Session 8



CPPS

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PROFESSIONAL
IN PATIENT SAFETY



CPPS certification is a comprehensive credentialing process that attests to patient safety competencies and expertise

More than 7,000 professionals have earned the CPPS credential, representing all 50 US state and 32 countries

Special discounts available for graduates of the Patient Safety Executive Development Program

Learn more at ihi.org/cpps



Continuing Education

In support of improving patient care, the Institute for Healthcare Improvement is jointly accredited by the Accreditation Council for Continuing Medical Education (ACCME), the Accreditation Council for Pharmacy Education (ACPE), and the American Nurses Credentialing Center (ANCC), to provide continuing education for the healthcare team.

This activity is approved to provide credit for physicians, nurses, pharmacists, and Certified Professional in Patient Safety (CPPS) recertification.



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INTERPROFESSIONAL CONTINUING EDUCATION



**For more information
contact:
krowbotham@ihi.org**

**Scan the QR code to answer a 2-
question survey!**

2025 Patient Safety Executive
Program Info Call Follow Up

